### **What is Convert Care?**

Convert Care is an annual property maintenance service designed to give you peace of mind all year round by proactively and reactively, providing the right experts, at the right time, to keep on top of all the things that need doing to keep your home in full working order.

#### Here's how we do it.

#### 1. Proactive diagnosis

As building professionals, we have the detailed knowledge, and experience, to know which parts of a building are most likely to have maintenance issues as time goes on, well before they become apparent. By proactively focussing on the areas where we know problems may happen, before they happen, we can spot the tell-tale signs of a problem beginning to form. By taking preventative action early, we can solve the issue before it has developed into something much more serious, and more expensive to fix.

#### 2. One point of contact

We are fully equipped, and experienced, to handle any building maintenance issue that you may have, year in, year out. We know that homeowners typically are faced with having to deal with a whole host of different contractors, because that is how they have always fixed problems before. We want to look after your home, deal with all your building issues as and when needed (and sometimes before they may look like they are needed), and make it really simple too. From the start, we will give you a dedicated point of contact, someone who is available to you whenever you need them. We think this approach will save you time, money and the odd sleepless nights!

## 3. Predicting the future

Too often we put off doing building works, and necessary ongoing property maintenance, because we can't face either the disruption of carrying it out, or the hassle of finding trustworthy people to do it. The irony is, that by not dealing with what needs to be done quickly, or by not pre-empting future potential issues, you often end up with having to undertake a bigger job, at a higher cost. We will suggest what you will need to upgrade or renovate, well in advance of when it needs sorting out, giving you time to consider the work required, without the pressure of it having already occurred.

# 4. Giving you peace of mind - and saving you time

By being proactive, we aim to help you keep your home working, just like you want it to, pre-empting what needs doing before it causes a problem. And, if things do go wrong, as they do from time to time, we will be there in a jiffy to solve the problem for you. We want to give you peace of mind, that all of your property maintenance requirements will be dealt with quickly, and professionally, by our team of building professionals. We want to give you peace of mind, that all of your property maintenance requirements will be dealt with quickly, and professionally, by our team of building professionals. By having one dedicated point of contact, we aim to save you time, and by using our own team of professionals, we will try and save you money too. Convert Care is here to help you, and we have three care levels to cater for everyone.